

RETURN FORM

Include this completed form and receipt in your return package.

Return Policy

For defective items, or if an item was missing from your order, please contact us within 3 business days.

All other return items must be postmarked no more than 15 days after purchase for store credit only. Exchanges may be made in store.

Exchanges are subject to availability at the time we receive your return. If the item is no longer available, we will issue a store credit.

Returned items must be unwashed, unworn, undamaged, unaltered and have tags attached.

Sale items, personalized items, jewelry, intimates and art are final sale.

Shipping costs are non-refundable.

Items bought in store must be returned in store.

Please allow 10 business days to process online returns. We are not responsible for return shipping cost or any items lost during transit.

Return Instructions

1. Ensure your return request meets our criteria.
2. Complete the return form and include it, along with your receipt of purchase, in the package with the item(s) you are returning.
3. Please send your package to the address below and note your tracking number.
4. Once your package is received, allow 5-7 days for refund to be issued.

Order Number(s):

Name:

Email Address:

Phone:

Item Number	Quantity	Size	Reason Code

Return Codes:

- 1: Too Small
- 2: Too Large
- 3: Changed Mind

- 4: Poor Quality
- 5: Other _____

SEND RETURNS TO:

Ivy House Boutique
Attn: RETURNS
409 Barn Wood Road
Tuscaloosa, AL 35405